



DOUGLAS COUNTY TAX COLLECTION OFFICE

Douglas County Courthouse, Room 205
1036 SE Douglas Avenue ♦ Roseburg, Oregon 97470

FOR IMMEDIATE RELEASE

February 1, 2021

Reminder - Second Trimester Taxes Due by February 16

(ROSEBURG, Ore.) The Douglas County Tax Collection Office would like to remind residents that the deadline for the second trimester payment for the 2020/2021 Property Tax year is fast approaching. The second trimester payment must be received or postmarked no later than **February 16, 2021**, to avoid interest and penalties. Here are a few **Important Reminders** from the Douglas County Tax Collection Office:

We encourage residents to continue to make their payments in a contact-free manner:

While our office is open to the public, for your safety and ours, we encourage residents to make their payments utilizing one of our many contact-free options. Our office staff is available to help our customers. You can conduct business with our office via phone, e-mail, online or in-person. Staff will be available to assist customers between the hours of 8:00 am and 5:00 pm, Monday through Friday. Please note that our offices are closed during the lunch hour from 12:00 pm to 1:00 pm. For more information, please contact the Douglas County Tax Collection Office, located in Room 205 of the Douglas County Courthouse, located at 1036 SE Douglas Avenue in Roseburg, Oregon; or call (541) 440-4253, or email tax@co.douglas.or.us or log onto our website at www.co.douglas.or.us/finance/tax_collection.asp.

Payments can be placed in our drop boxes:

Place your payment in one of our drop boxes, located at the front of the Douglas County Courthouse (at the base of the steps) or in the hall-way outside the Douglas County Tax Collection Office. The Douglas County Courthouse is located at 1036 SE Douglas Avenue in Roseburg, Oregon. Please do not place cash in the drop box. Please convert all cash payments to a cashier's check, money order or personal check.

Payments can be made via U.S. Mail:

Please mail your tax payment using the provided payment envelope and appropriate postage for the quickest processing. Please do not send cash. We ask that you convert all cash payments to a cashier's check, money order or personal check. Please note that due to recent changes with the US Postal Service, mail is often transported out-of-town for processing and postmark. Be sure to mail your tax payment early or take your payment envelope into the Post Office to receive an official "hand stamped local postmark", to avoid late penalties. Please note that our payment mailing address has changed, make sure to update your online bill pay information.

Payments can be made online:

Payments can be made on-line at www.co.douglas.or.us using a credit/debit card or e-check. If payment is made using the online method, there will be a 2.49% transaction fee for credit cards, a \$3.95 transaction fee for debit cards and a \$3.00 transaction fee for e-checks. There is a public computer with internet access, located in the Douglas County Tax Collection Office lobby, allowing tax payers to make their online payment.

Payments can be made in person at:

Douglas County Tax Collection Office located in Room 205, at the Douglas County Courthouse, 1036 SE Douglas Avenue, Roseburg, Oregon. **Important reminder:** Due to changes in their corporate guidelines, the Reedsport Branch of Umpqua Bank is no longer accepting property tax payments from Douglas County residents. Property tax payments for all county residents will need to be made via our drop boxes, by mail, online or in-person at the Douglas County Tax Collection Office.

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Contact [Tamara Howell](mailto:tjhowell@co.douglas.or.us), Douglas County Emergency Communications & Community Engagement Specialist (PIO) (541) 670-2804 cell - (541) 957-4896 office - tjhowell@co.douglas.or.us